



"Customer Experience - The Next Chapter"



Sunway Hotel, KL
13 - 14 November 2024

Category	CCAM Member	Standard (Non-Member)	International
Event Fee	RM 2,000.00	RM 2,500.00	USD 600.00
No. of Pax			

Note: All prices excluding of 8% SST charges

Registration submissions to cxsummit@ccam.org.my

PARTICIPANT REGISTRATION DETAILS (1)			
Company			
Full Name			
Designation		Office No	
Email		Mobile No	
Is this participant claiming HRDC? <input type="checkbox"/> YES <input type="checkbox"/> NO			

PARTICIPANT REGISTRATION DETAILS (2)			
Full Name			
Designation		Office No	
Email		Mobile No	
Is this participant claiming HRDC? <input type="checkbox"/> YES <input type="checkbox"/> NO			

PARTICIPANT REGISTRATION DETAILS (3)			
Full Name			
Designation		Office No	
Email		Mobile No	
Is this participant claiming HRDC? <input type="checkbox"/> YES <input type="checkbox"/> NO			

PARTICIPANT REGISTRATION DETAILS (4)			
Full Name			
Designation		Office No	
Email		Mobile No	
Is this participant claiming HRDC? <input type="checkbox"/> YES <input type="checkbox"/> NO			

PARTICIPANT REGISTRATION DETAILS (5)			
Full Name			
Designation		Office No	
Email		Mobile No	
Is this participant claiming HRDC? <input type="checkbox"/> YES <input type="checkbox"/> NO			

Invoicing Detail	
Full Name	
Designation	
Email	
Mobile No	
Company Address	

TERM & CONDITIONS

CCAM CANCELLATION, POSTPONEMENT AND SUBSTITUTION POLICY

- Current exchange rate applied is USD 4.65
- Seats are offered on a first come first served basis.
- Payment is due in full upon receipt of the invoice. Full payment prior to the event is mandatory for attendance unless the organization is utilizing HRD Corporation funds in which case, grant numbers must be submitted to CCAM prior to the event.
- Notice of cancellation must be given in writing for confirmed registration at least five (5) working days prior to event. No refund accorded to those who cancel with less than five (5) days notice.
- A penalty of equivalent to the event price will be imposed on "NO SHOW" per participant.
- In the event that CCAM needs to cancel the event for any reason, CCAM will be responsible for refunding the registration fees received.
- CCAM is not responsible for any loss or damages as a result of a substitution, alteration, cancellation or postponement of the event. CCAM shall assume no liability whatsoever in the event this event is cancelled, re-scheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of this event impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not limited to: war, fire, labour strike, extreme weather or other emergency.
- Please note that while speakers and topics were confirmed at the time of publishing, circumstances beyond the control of the organiser may necessitate substitutions, alterations or cancellations of the speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our website www.cxsummit.com.my as soon as possible.
- Registrant details will be shared with Platinum & Gold Sponsors at CCAM's discretion.

Approved by	
Authorised Signature : _____	
Name : _____	
Date : _____	Company Stamp:

Contact Centre Association of Malaysia (CCAM)
Company Registration No: PPM-001-10-04071999
SST No. B16-1810-32000044

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